**Physiotherapy Patient Feedback Form**

This survey contains a few short questions about your experience with the Benevolent Fund Physiotherapy service.

How much do you **agree** or **disagree** with each of the following statements relating to your Physiotherapy appointment:

1. My Physiotherapist was empathetic

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. My physiotherapist explained my diagnosis

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. My Physiotherapist discussed my treatment plan with me

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. My Physiotherapist answered my questions

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. My Physiotherapist told me what to expect in terms of recovery

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. Information wasclear/concise

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. I was given too much information

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. The room/area I was seen in was clean

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. I was given the privacy I needed when receiving treatment

**STRONGLY AGREE AGREE NEITHER AGREE/DISAGREE DISAGREE STRONGLY DISAGREE**

1. Did you book a follow up appointment? **YES NO**
2. If not, what was the reason for this?
3. Do you have any other comments regarding your Physiotherapy experience with The Benevolent Fund?